

Support

Requesting new features & raising issues

1. Open SDG documentation
2. Open SDG issue log
3. Open SDG Google Groups

1. Open SDG documentation

Open SDG documentation is available at <https://open-sdg.org/>

Documentation contains info about:

- setting up a platform
- configuring and customising a platform
- a list of FAQs
- lots of other helpful information



Welcome to the Open SDG community

Open SDG is an open source, free-to-reuse platform for managing and publishing data and statistics related to the [UN Sustainable Development Goals](#) (SDGs). It is built exclusively with open-source libraries and tools and can be hosted and maintained using free services.

Key features include:

- Machine-readable data
- Data visualizations: graphs, data tables, and maps
- Multilingual: already available in the six official UN languages and more, using the [SDG Translations](#) resource
- Fully customisable

For more information on features see our [Open SDG Features page](#).

Have a question? Try our [Frequently Asked Questions page](#).

Interested in setting up your own version of Open SDG? Use our [Quick Start](#) guide.

Want to know more about who else has Open SDG and why? See our 'Open SDG users section', including a [List of users](#) and various case studies.

We hope this documentation is helpful for getting your Open SDG project started. If you have comments, feedback, or want to get involved with the Open SDG community then please [contact us](#).



2. Open SDG issues log:

Open issues

A list of open issues is available at

<https://github.com/open-sdg/open-sdg/issues>

Anyone can view the issues and all that is needed to comment on an issue is a GitHub account!

open-sdg / open-sdg

Unwatch 5 Star 17 Fork 26

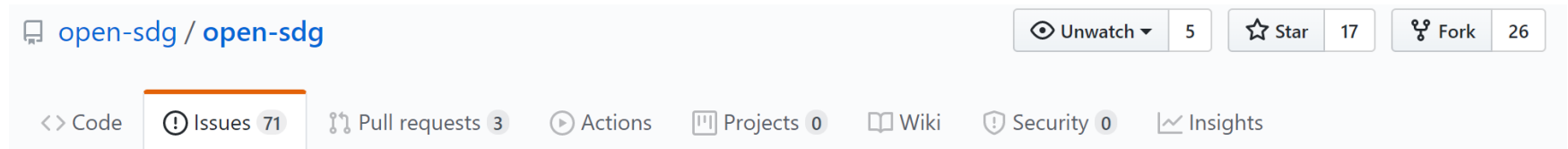
Code Issues 71 Pull requests 3 Actions Projects 0 Wiki Security 0 Insights

Filters is:issue is:open Labels 20 Milestones 1 **New issue**

<input type="checkbox"/>	71 Open	227 Closed	Author	Label	Projects	Milestones	Assignee	Sort
<input type="checkbox"/>	Bulk download button appearance bug							1
	#736 opened 5 days ago by LucyGwilliamAdmin							
<input type="checkbox"/>	Starting unit can change depending on language							
	#716 opened 17 days ago by brockfanning							
<input type="checkbox"/>	Chart image download doesn't work in high contrast mode accessibility bug							1
	#710 opened 19 days ago by LucyGwilliamAdmin							
<input type="checkbox"/>	Default selection of disaggregations 1.0.0 bug							
	#688 opened 22 days ago by LucyGwilliamAdmin							
<input type="checkbox"/>	Rename bulk download zip file 1.1.0							2
	#679 opened 22 days ago by LucyGwilliamAdmin							
<input type="checkbox"/>	Remove navigation search when on search results page Expert review enhancement ux							6
	#666 opened on 6 May by phillipgardiner							
<input type="checkbox"/>	Style changes to search box on search page Expert review enhancement ux							
	#665 opened on 6 May by phillipgardiner							
<input type="checkbox"/>	Add more whitespace in banner/search box Expert review design							
	#664 opened on 6 May by brockfanning							

2. Open SDG issues log:

Creating new issues



open-sdg / open-sdg

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Code Issues 71 Pull requests 3 Actions Projects 0 Wiki Security 0 Insights



Report a bug - data

Report a bug with your data build

Get started

Request a feature

Suggest an idea for Open SDG

Get started

General

Leave a general comment or question

Get started

Report a bug - site

Report a bug with your site build

Get started

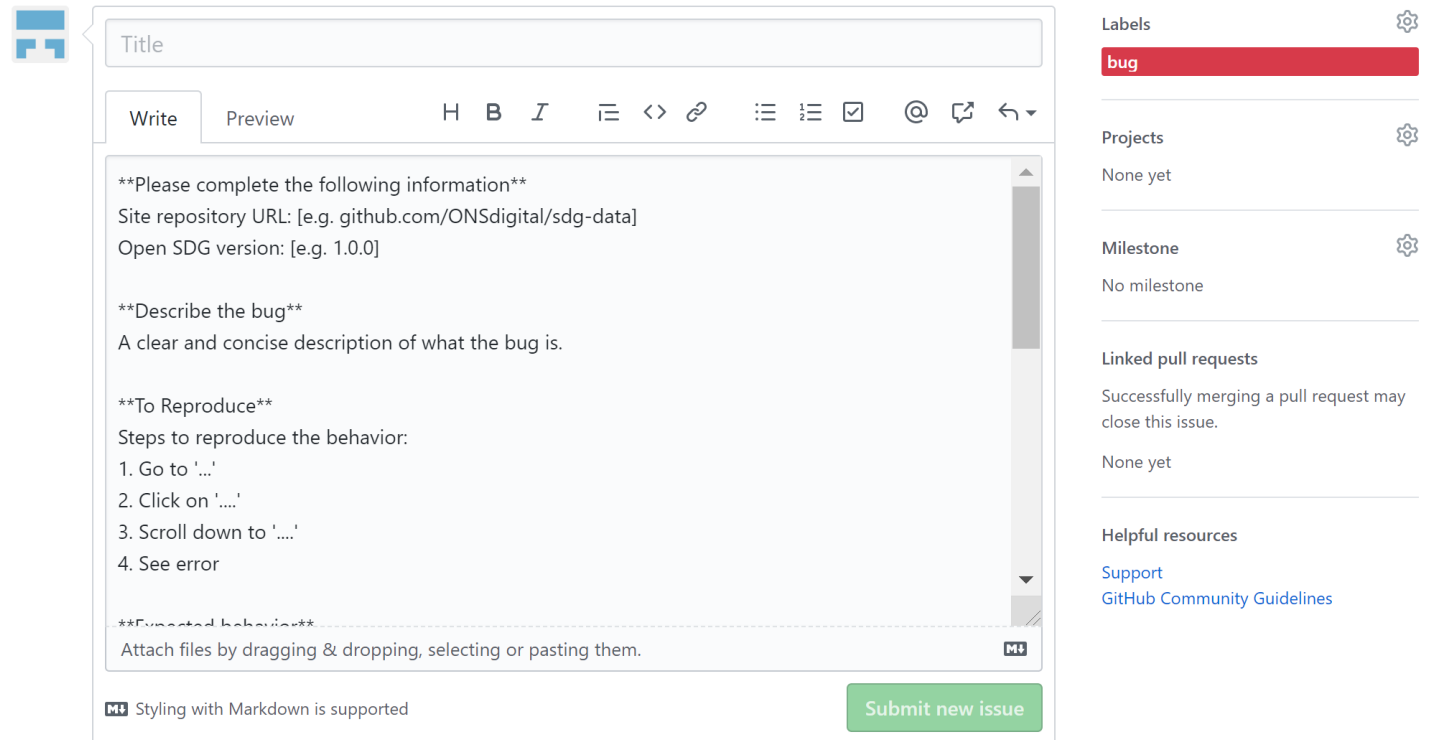
Issue templates are available to help with creating issues

2. Open SDG issues log: Issue template example

Depending on the template you choose, you will be asked some questions to allow us to identify the problem and prioritise it.

Issue: Report a bug - site

Report a bug with your site build. If this doesn't look right, [choose a different type](#).



The screenshot shows a GitHub issue template for reporting a bug on a site. The title is "Issue: Report a bug - site". Below the title is a description: "Report a bug with your site build. If this doesn't look right, [choose a different type](#)". The main content area is a form with a "Title" input field and a "Write" tab. The form contains the following text:

Please complete the following information
Site repository URL: [e.g. github.com/ONSdigital/sdg-data]
Open SDG version: [e.g. 1.0.0]

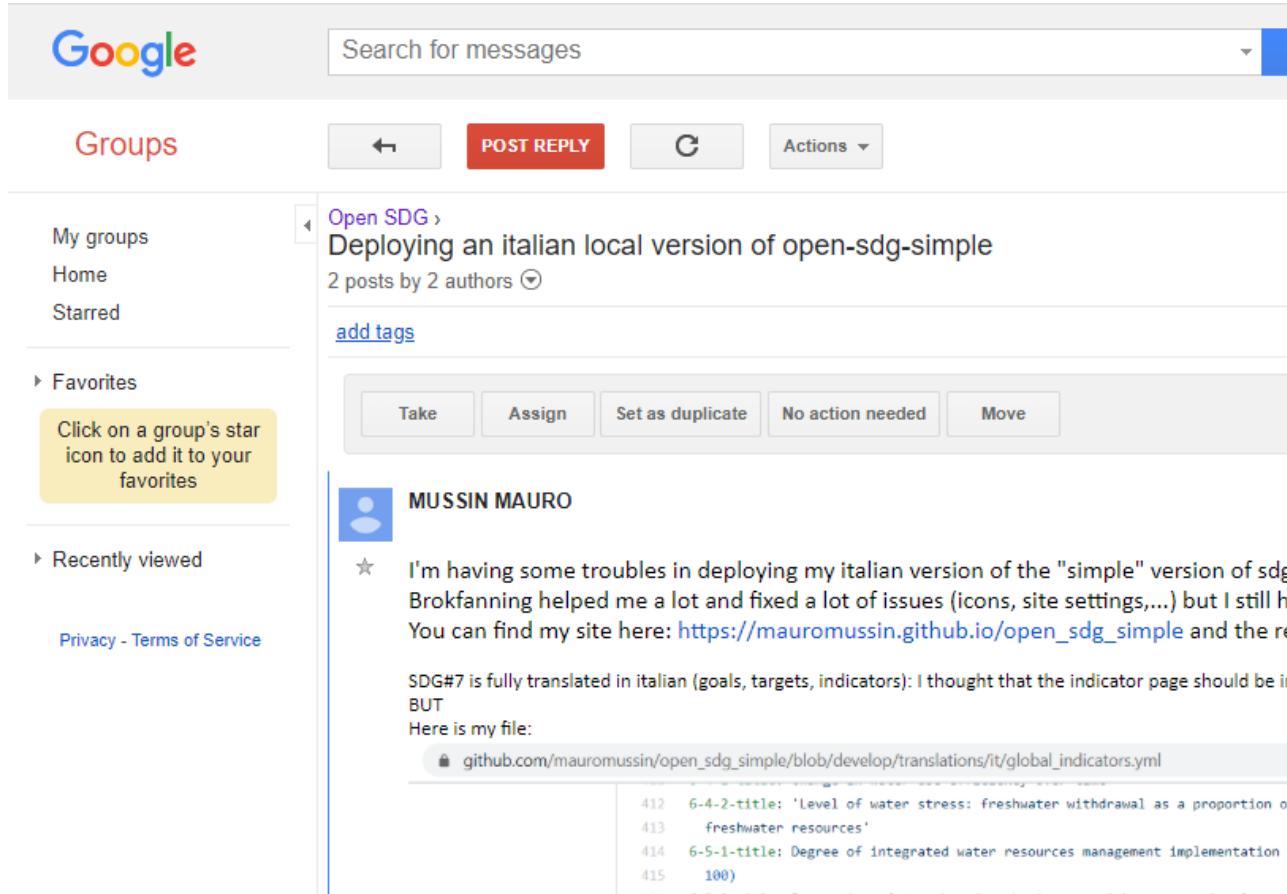
Describe the bug
A clear and concise description of what the bug is.

To Reproduce
Steps to reproduce the behavior:
1. Go to '...'
2. Click on '...'
3. Scroll down to '...'
4. See error

Expected behavior
Attach files by dragging & dropping, selecting or pasting them.

At the bottom of the form, there is a "Submit new issue" button. On the right side of the form, there are several sections: "Assignees" (No one—assign yourself), "Labels" (bug), "Projects" (None yet), "Milestone" (No milestone), "Linked pull requests" (Successfully merging a pull request may close this issue. None yet), and "Helpful resources" (Support, GitHub Community Guidelines).

3. Open SDG Google Groups



The screenshot shows a Google Groups interface. At the top, there is a search bar with the text "Search for messages". Below it, the word "Groups" is displayed. A navigation bar contains buttons for "POST REPLY", a refresh icon, and an "Actions" dropdown menu. The main content area shows a post titled "Deploying an italian local version of open-sdg-simple" with "2 posts by 2 authors". Below the title are "add tags" and a row of action buttons: "Take", "Assign", "Set as duplicate", "No action needed", and "Move". The post is by "MUSSIN MAURO" and includes a star icon. The text of the post reads: "I'm having some troubles in deploying my italian version of the 'simple' version of sdg framework. Brokfanning helped me a lot and fixed a lot of issues (icons, site settings,...) but I still have some. You can find my site here: https://mauromussin.github.io/open_sdg_simple and the repo here https://github.com/mauromussin/open_sdg_simple. SDG#7 is fully translated in italian (goals, targets, indicators): I thought that the indicator page should be in italian, but I still see everything in english. BUT Here is my file: `github.com/mauromussin/open_sdg_simple/blob/develop/translations/it/global_indicators.yml`". A code snippet is visible below the text, showing lines 412 to 415 of a file: "412 6-4-2-title: 'Level of water stress: freshwater withdrawal as a proportion of available", "413 freshwater resources'", "414 6-5-1-title: Degree of integrated water resources management implementation (0 to", "415 100)".

Questions can also be submitted to our Google Groups forum:

- <https://groups.google.com/forum/#!forum/opensdg>
- opensdg@googlegroups.com